USER MANUAL

BREACH SUPPORT

Breach Support

Unfortunately, data breaches and cyberattacks are commonplace among all types of businesses. The theft, loss or unauthorized disclosure of personal information can lead to revenue loss, reputation damage, fines, regulatory enforcement action, litigation and legal fees.

uRISQ Breach Support provides businesses with a piece of the incident response puzzle that IT resource and Managed Service Providers (MSP) do not provide. uRISQ Data Breach Support provides businesses with Certified Information Privacy Professionals (CIPP) to review, assess, and determine the regulatory reporting requirements. With hundreds of jurisdictions, this is a near-impossible task for a business to accomplish without professional assistance.

Submit a Request

If you believe that a data breach has occurred, you may submit a request to our Certified Information Privacy Professionals (CIPP).

1. Go to https://urisq.net and login
2. Select the Breach Support option in the left navigation
3. Complete the Breach Support Request form. Users need only to fill in the relevant information
4. Click Submit
5. A Certified Information Privacy Professional will be assigned and will call you to start the Interview process
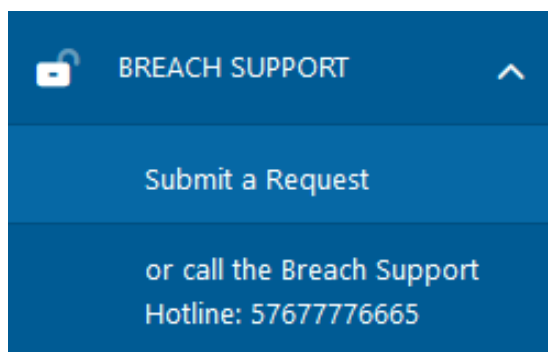
Interview

Once the interview process is complete the breach support request will be reviewed and analyzed for reportability requirements. If there are reporting requirements, the business will be provided with the organizations, report format, reporting and incident details, and due dates to ensure that reporting is completed efficiently, correctly and within required timelines. If an incident does not require reporting, the business will receive an official letter stating the reason the incident is not reportable for documentation.

Breach Hotlines

If the uRISQ Reseller has a Breach Support Hotline (or multiple), the telephone numbers will be listed in the menu.

If a user is on a mobile device, the user can click on the number to initiate a call. If a user calls, they will go through the identical interview process.